



Inclusive Funeral Services

Our Care, Your Peace of Mind

1st January 2025

www.completefuneralcare.com

Introduction to our services and explanation of costs

We offer a comprehensive range of services and options to help you create a meaningful, dignified funeral service that uniquely represents the personality and preferences of the person who has passed away. Our staff will help you by using their knowledge to offer suggestions and guide you through this difficult time.

There are two main components to the costs of arranging a funeral:

The Funeral Directors Services

The costs of providing our professional services, attending to the transfer and care of the deceased, embalming (optional), provision of a hearse and limousine if required, funeral director and staff, the coffin of your choice and any further additional services that you may choose.

Disbursements

Disbursements are third party fees such as Crematorium charges, Doctor's and Minister's fees, etc. Additional expenses for products and services such as death announcements, floral tributes, printed Orders of Service and catering will be added where applicable.

The total cost of a funeral may vary greatly depending upon the services that you require and the choices you make. We will explain fully, all of the options available to you, and the costs associated with each. We will always provide a detailed, written estimate of the total cost.

We offer a comprehensive range of coffins, caskets, urns, cremated remains caskets and jewellery.

Payment of Disbursements (3rd Party Fees)

Disbursements refer to the costs that the funeral director collects on behalf of third parties, such as fees for Ministers or celebrants. These fees are the same regardless of the funeral director you instruct. The funeral director will coordinate with these service providers to arrange the cremation or burial of your loved one, as well as all other necessary elements for a meaningful tribute.

These disbursements are added to the overall funeral bill, but your funeral director should provide a detailed breakdown of all costs before you give your approval.

Since these fees are paid to third-party providers, it's important to understand that the prices for these services can change and are beyond the funeral director's control.

Disbursements are due together with 50% of the Funeral Directors fees, either at the time of making funeral arrangements or once you have received and agreed to a quotation.

Disbursements include:

Cremation fee - this is the cost of the Cremations itself and the use of the chapel and music facilities on site

Burial fees- this includes the fee for the Purchase of the exclusive rights of Burial within the grave, the fee for the opening of a Grave, the interment fee

Minister or Celebrant fee - a fee for a minister or Celebrant to take the funeral service

Newspaper notice - announcement to be placed in a newspaper of your choosing (inc. VAT)

Floral tributes

Orders of service

Memorial work - which would include removal and later refixing of a memorial and additional inscription and new Memorials were required (inc. VAT).

Please note: The inclusive prices shown within this booklet represents a discount on the total price of individual items. Therefore, it is not possible to deduct the cost of any individual items from this discounted price if they are not required.

The Funeral Director's Services

Our clients usually visualise a funeral which includes the removal of the deceased from the place of death, professional fees, preparation of the deceased, use of visitation rooms, cortege via a local address and provision of bearers for the funeral service.

To facilitate the above, our detailed pricing is as follows:

Professional Fees

Availability of professionally trained staff, care and preparation of the deceased, arranging, co-ordinating and conducting the funeral, providing bearers as necessary and attending to the relevant administration and legalities.

- Advice on registering the death
- Liaising with HM Coroner if required
- Assistance with completion of necessary Legal statutory documentation
- Making all necessary arrangements for the funeral service in either the comfort of your own home or at our offices
- Providing help and assistance regarding the various options available
- Making arrangements with, and providing confirmation to all third parties
- Assistance with inserting death announcements in local and national press
- Arranging floral tributes, if required
- Receiving and care of floral tributes prior to the funeral and conveyance to the funeral service
- Receiving and listing charitable donations on behalf of the family and forwarding same (approximately six weeks following the service)
- Providing a written estimate of all charges relating to the service
- Provision of additional information regarding the services available from third parties
- The personal attention of the funeral director throughout the whole proceedings
- On-going assistance and support as required following the funeral

1,145.00

The complete use of our funeral home facilities, including:

- Arrangement rooms
- Reception lounge
- Private Chapel of Rest

Conveyance into Care

To provide our private ambulance and staff to convey the deceased to the Chapel of Rest in a dignified and discreet manner (during normal working hours)**.

295.00

Premises and Equipment

The care of your loved one is a privilege which we take very seriously. We are committed to providing the highest standards at all times, including:

- The provision of a suitable mortuary facility to hold and care for the deceased
- Attending to the preparation of the deceased and professional care including dressing in their own clothing or a suitable gown
- Use of our Private Chapel of Rest during repose, arrangement rooms and administrative support areas

500.00

Vehicles, transportation and Staff

- Use of our vehicles and transportation, provision of a modern motor hearse to convey the deceased to the place of service followed by cremation or burial.
- Utilisation of our vehicles to convey all documentation relating to the deceased and any items required before, during and after the funeral
- Providing all necessary staff, dressed in appropriate uniforms, to attend the funeral to include up to four bearers

545.00

Total Funeral Director's Services:

£ 2,485.00

50% of this fee is Payable together with the Disbursements either at the time of making funeral arrangements or once you have received and agreed to a quotation

**Weekend / Out of hours removal, please add £200.00

Embalming if Required £150.00

For a Service prior to committal i.e. Service in Church, please add £100.00

Additional charge for two extra bearers, if required £120.00

To assist you, the following page includes a selection of additional Funeral Directors services which may be added to the above cost, if required.

The coffin may then be chosen. We have Displayed a selection of coffins here but this is not exhaustive and if you have something else in mind, let us know and we will source it for you.

Additional Funeral Directors Services

Limousine to seat 6 Mourners	£280.00
Floral Hearse	£250.00
Motorcycle Hearse	From £995.00
Vintage Lorry Hearse	POA
Motor Hearse of a different colour, make or model	POA
Horse drawn Black Hearse with a pair (2) of Horses	£995.00
Horse drawn White Hearse with a pair (2) of white/grey horses	£1,050.00
Horse drawn Black Hearse with a team (4) of horses	£1,735.00
Horse drawn White Hearse with a team of (4) white/grey horses	£1,875.00
Into Church overnight – out of working hours	£260.00
Into home or Church overnight – during working hours	£160.00
Removal and journeys over 20 miles radius – per mile.	£ 1.75
Dove Release – Single Dove, Pair or Four	POA

The above is only a selection of additional services, please ask your Funeral Director for details of your specific requirements, together with requests regarding burial at sea, Floral Tributes, Printed Orders of Service, Condolence Stationary, Newspaper Notices, Acknowledgements and Catering.

NB: If a horse drawn or other specialist hearse is requested, we will also provide our motor hearse as outlined above, to convey the floral tributes and to accompany the cortege.

Children's Funerals

Our services are provided free of charge for children who have not reached the age of 18 years, excluding disbursements and any additional expenses.

Included

- The provision of a simple coffin
- Our professional services including the transfer and care of the deceased child
- Hearse or other suitable funeral vehicle for the conveyance of the deceased child
- Funeral Director and staff attendance at the funeral

Additional services and limousines are available as our standard price list.

We also have a selection of children's coffins which are available at an additional cost. Please ask your Funeral Director for details.

The Coffin

You are invited to select a Coffin for either burial or cremation.

The following funeral options include our Professional, Premises, Equipment, Vehicle, Transportation and Staff Fees.

Inclusive Funeral Options

Wooden Coffins

The Chiltern Collection

Built using High Quality Veneer available in Oak, Elm, Knotty and Stained, trimmed with single Mouldings available with Gold or Silver affect handles and wreath holders.

The Chiltern Oak – From £ 425.00



The Chiltern Sapele - From £440.00



The Raised Lid and Panelled Veneers - From £580.00

Built using High Quality Veneer with Routed Pannels a Raised Lid available in Oak, Sepele, Elm and Stained, trimmed with single Mouldings available with Gold or Silver Handles and wreath holders -



Solid Wood Collection from £840.00

Built using high quality solid Oak and Utile and trimmed with single or triple mouldings and fitted with either Gold or silver affect and wreath holders.



Contemporary Collection – From £670.00

The design team employ state-of-the-art printing techniques to create wonderful, visually stunning personal coffins that can really make a statement. Available with Raised Lid, Panels and Name Printing as an option you can have these in a variety of colours (Dulux), please enquire for further details.



Glitter Coffin – From £750.00

MDF coffin sprayed any colour with a glistening glitter inlay and high gloss finish. Shown fitted with 300/7 handles and wreath holders.



Picture and Transfer Coffins – From £860.00

We can transfer practically any design or print any picture onto our coffins, offering the perfect combination of traditional and personalised.



Natural Options – From £850.00

A traditional style, natural willow or Seagrass coffin suitable for cremation and burial. They feature a wooden base, load-bearing handles and is supplied with a cotton lining and matching quilt and pillow and Engraved Nameplate.

Woven Coffins



Cardboard from £550.00

Our cardboard coffins are manufactured from corrugated cardboard and constructed using corn starch glues. Calico liners and natural rope handles are available. A variety of other colours and designs are also available.



English Caskets from £995.00

Hand-built traditional English caskets in solid Oak (veneered options available) with raised panels (shown fitted with extended No.3 casket bar handles, T-ends and wreath holders).



Imported Caskets from £2,400.00

A solid wood or up to 20-gauge Steel American caskets available with a high gloss finish

